

Workforce planning under review

Back in August 2017, Qantas announced its intention to centralise Airports Workforce Planning and Day of Operations Rostering.

ASU delegates and reps have met nationally with the Qantas management team 15 times since then and countless times locally and there are still significant and outstanding issues with the roll out of this centralisation.

At airports you see some of the issues first hand, in planning too the pressure that people are under is significant and constant without proper training and support.

Despite our suggestions on how to fix many things, this project, if it continues probably won't be completed until late 2020 at best. Even then we are not confident it will proceed without massive disruption.

Your ASU reps have told Qantas senior management that a review of this project was needed and we are pleased to say an independent review from an outside experienced airline operations manager started on 13 May 2019.

The reviewer is visiting a number of airports and talking to many people in workforce planning, management, customer service and ramp to get different perspectives on the project. He will also be visiting the central hub to get everyone's perspective.

Importantly all interactions with the reviewer are **CONFIDENTIAL** and if you express your opinion you will not be named in any report or discussions.

The ASU has become aware that there has been some erroneous information spread about confidentiality. Rest assured any input is confidential as the ability for participants to express their view and perspective is paramount.

ASU reps and delegate from many ports met with the reviewer on 15th May and gave him ASU members' perspective. We expect that the findings on the review of airports workforce planning will be available by the end of June 2019, so stay tuned for our next update on what happens next.

Got any questions?

If you have any questions contact your local ASU delegate or organiser:

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