

A message from the ASU Qantas EBA 9 National Negotiating Team

In March 2010 almost 70 ASU Qantas Group Delegates from across Australia met to discuss our Union's strategy for the forthcoming Qantas EBA 9 campaign. Over two days your delegates considered survey results, talked tactics, put together a draft claim for members' consideration and also elected your ASU Qantas EBA 9 National Negotiating Team.

In this publication we take the opportunity to introduce ourselves to ASU members. Each Team member may come from a different background, location or experience but all are committed to working closely with ASU members and delegates to achieve the best outcome possible.

We are full timers, part timers and job sharers all with first hand knowledge of what it means to work in the Qantas Group. We know that Qantas staff are worth respect.

In negotiations we will also be assisted by ASU officials from the state and national level with bargaining experience across both the airline and other industries. We are representative, we are resourced and we are ready to negotiate.

We will continue to get ongoing feedback from ASU members, and we are committed to holding regular report back meetings and providing up to date information through bulletins, the campaign website and for the first time on Twitter. We can also be contacted at work or via email airlines@asu.asn.au

We are all excited about this new campaign and look forward to working with you.



**EBA9
QANTAS**

**Worth
respect.**

Akram Gamieldien

Worked at Qantas: 15 years

Position: IT Service Delivery Consultant, NSW

Why do you like working at Qantas? The lifestyle, opportunities to diversify and the travel benefits! Those opportunities have evaporated over the 15 years at Qantas.



Di Horafios

Worked at Qantas: 22 years

Position: Customer Service Agent, Sydney International Terminal

What's your message to Qantas workers about the EBA and negotiations? We need to stick together and unite for a better deal from Qantas management.



Jonathan Mawer

Worked at Qantas: 9 years

Position: QBT Travel Consultant, Melbourne

What outcomes do you want from negotiations? Qantas management to start listening to staff, doing so will only strengthen the brand and generate more efficiencies and cost savings.



Bernadette McLoughlin

Worked at Qantas: 16 years

Position: Domestic Business Travel Consultant, NSW

What are the major issues at your workplace? Being a Qantas employee working for JTG, the low staffing levels, access to leave, increased workload and the new Selling platform system are important issues.



Rick Hopkins

Worked at Qantas: 12 years

Position: Material Resource Planner, Melbourne

What outcome do you want from negotiations? To deliver a fairer outcome for the workers and the company.



Maria Clegg

Worked at Qantas: 12 years, (6 years temporary, 6 years permanent)

Position: Clerk in Freight Accounting, Sydney

Why did you get involved in the National Negotiating Team? To ensure the voices of clerical workers are heard in the negotiations.



Yervant Wazir

Worked at Qantas: 8 years

Position: Senior Aircrew scheduler, Sydney Domestic

Why did you get involved in the National Negotiating Team? Now is a more important time than ever to be active to take advantage of the significant changes to the industrial relations laws.





Gavin Neville

Worked at Qantas: 10 years

Position: Telephone Sales Consultant, Brisbane Telephone Sales

What outcomes do you want from these negotiations? Fair and equitable outcomes that recognise and reward the extremely valuable effort that ASU members make that contributes in a real way to the success, bottom line and good will of the company on a daily basis.



Kate Belcher

Worked at Qantas: 2 years

Position: Customer Service Agent, Melbourne Airport

What is your message for Qantas workers about the EBA and negotiations? Our Union is only as strong as the members that support it so now is the time to get involved and become a member.



Anthony Scott

Worked at Qantas: "20 very eventful years"

Position: Level Three "Red Circle" Customer Service Agent, Brisbane

What outcomes do you want from negotiations? Our claims are not outlandish or extravagant, they are achievable. This is not going to be an easy EBA to negotiate and it will take time but I believe we can win.



Trish Delaney

Worked at Qantas: 25 years

Position: Load Controller, Sydney

What outcomes do you want from these negotiations? An increase in staff travel, improvements in superannuation and a decent pay rise.



Lisa Snell

Worked at Qantas: 11 years

Position: IT Project Manager, Mascot NSW

What outcomes do you want from these negotiations? Qantas has made a solid profit so with the cost of living only going up, I want to see the workforce rewarded for their hard work and dedication with a fair and decent pay-rise. It's the Qantas people that keep this airline flying.



Geoff Maharaj

Worked at Qantas: 22 years

Position: Freight Services Co-ordinator, Sydney International Freight

What outcomes do you want from these negotiations? Qantas to respect and value its people, to ensure the terms and conditions for people in the future are secured and to make sure there is a balance between profits and people.



Michael Wilson

Worked at Qantas: 21 years

Position: Resource Allocator, Adelaide Customer Service

Why do you like working at Qantas? I love working at Qantas, I love the people and the brand,

Kevin Incigneri

Worked at Qantas: 34 years ASU delegate: 21 years
Position: Principal Analyst Stock Investigations and Line Stations (SPG),
maintenance base Tullamarine

What are the major issues at your workplace? An unstable workplace caused by an ever-changing management and work structure and redundancies.



Georgina Freeman

Worked at Qantas: 9.5 years
Position: Senior Telephone Sales Consultant

Why did you get involved with the National Negotiating Team? I've complained enough in my time about certain issues in our workplace so I thought it was about time I became more actively involved and had a say in our workplace conditions.



Paulo Lopes

Worked at Qantas: 9 years
Position: Client Response Operator at Q Catering, Mascot NSW

What do you want to change at Qantas? The management attitude towards the workforce who ensure aircraft are cleaned, catered, refuelled and despatched on time!



Steve Harris

Worked at Qantas: 2 years
Position: Customer Service Agent, Perth International and Domestic Airport
What is your message to Qantas workers about this EBA and negotiations? We won't give up without a fight!!!!



John Casey

Worked at Qantas: 16 years
Position: Telesales Consultant, Camberwell VIC
What are the major issues at your workplace? A pay increase, annual leave availability, work roles, promotion and career opportunities within Qantas.



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ASU Assistant National Secretary Linda White LLB B.Comm (Melb) is coordinating the ASU's bargaining effort for Qantas EBA 9. Linda is a qualified solicitor and has been involved in past rounds of Qantas enterprise bargaining (EBAs 4 to 8) and in EBAs for JQ, SQ, EK, United, Malaysia and a range of other companies.

