



## ASU Delegates get some wins at Jetstar

**Your ASU representatives met with representatives of Jetstar on 28 September to discuss a whole range of issues that are of concern to ASU members. We have continued discussions with Jetstar in the last few weeks to try to resolve some of the issues.**

We are pleased that we have been able to resolve a number of issues, including:

- **CBOs working in singles**  
The ASU was concerned that despite previous assurances from management that CBOs would always work in pairs, there were occasions on which CBOs were rostered on by themselves. Jetstar has confirmed that CBOs will be rostered in pairs, and has communicated this to port management.
- **Nil48**  
Even though we thought this issue was resolved through the Fair Work Commission proceeding a few months ago, further issues have arisen. In particular, Jetstar was trying to get around paying Nil48 by using an “availability book” and saying because employees had indicated they were available, they had “volunteered” for the roster change. We now have a commitment from Jetstar that employees rostered on within 48 hours of the commencement of the shift, even where it has occurred as a consequence of the employee “volunteering” for additional hours, will be subject to Nil48 penalties.
- **Dealing with roster difficulties directly with Groundstar team**  
Jetstar has agreed that employees can report all roster errors and difficulties directly to the Groundstar team, rather than having to go through local management.
- **Frontline bonus scheme and travel vouchers**  
Jetstar has confirmed that employees can access both the 2 x \$200 travel vouchers and the frontline bonus scheme. You will not lose access to the frontline bonus scheme by using your travel vouchers.

### Stay informed

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## More work to do

We've made progress in other areas, but are still in dispute with Jetstar in relation to the following:

- **Higher duties for Team Leaders**  
We told Jetstar that Team Leaders should be the ones who step into the ADM role when the ADM is away, rather than the GOCs. This is because the GOC's still have all of their operational responsibilities, and Team Leaders end up doing the extra work anyway, but don't get paid higher duties allowance. We are still working through this issue with Jetstar and will keep members informed of developments.
- **Shift swaps**  
Jetstar has decided to implement a nationwide limit of 10 shift swaps each month. We don't think this is fair and are disputing this. We will keep you up to date with developments.
- **Wet weather gear**  
We told Jetstar that it was unacceptable that shared wet weather gear in some ports is never laundered, so is dirty. Jetstar are considering a range of ways to fix this, and we will be continuing to consult with Jetstar about the changes to make sure that you are not subjected to having to wear dirty wet weather gear.

If you have any questions about any of the above, contact your local organiser.

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